ކުޅުދުއްފުށި ސިޓީ ކައުންސިލްގެ އިދާރާ
ކުޅުދުއްފުށި، ދިވެހިރާއްޖެ

ބީލަމާއި ގުޅިގެން ކުރެވުން ސުވާލާއި ޖަވާބު

ޕްރޮޖެކްޓް ނަން:	ކުޅުދުއްފުށި ސިޓީ މަނަސްހަބް (މެންޓަލް ހެލްތް ސެންޓަރ) އަށް ކްލިނިކަލް ސައިކޮލޮޖިސްޓެއްގެ ހިދުމަތް ފޯރުކޮށްދޭނެ ފަރާތެއް ހޯދުން
އިޢުލާން ނަންބަރު:	(IUL)266-PR/266/2026/82
އަދާހަމަކުރެވުނު ތާރީޚް:	06 މެއި 2026

1. Will the Council staff stationed at the centre handle call answering and appointment scheduling, or is the bidder responsible for this administrative work?
   A. Kulhudhuffushi City Council shall undertake the necessary administrative functions relating to the operation of ManasHub. Librarians, together with the administrative staff engaged for the center, shall be responsible for call handling and appointment scheduling. Overall oversight and supervision of the center shall be carried out by management-level staff designated by the Council.
2. Does the office setup include a laptop? Please specify exactly what the provided setup and stationery will include.
   A. The Council shall provide the necessary computer systems, workstations, and office stationery required for the operation of the center. This includes, but is not limited to, computers, printing of required materials, pens, and other essential office supplies.
3. Will the Council provide the software/system for managing patient data, or is the bidder expected to provide their own?
   A. The Council shall progressively procure or develop a patient/client data management system for ManasHub. Until such a system is established, the psychologist and administrative staff shall utilize available software and systems for client management and record-keeping purposes. The contracted firm shall not be responsible for the procurement or development of such systems. However, as outlined under TOR 3.6 – Administrative Support and Guidance, the clinic/firm shall provide technical guidance and recommendations regarding the design, maintenance, and improvement of ManasHub's client management and record-keeping systems.

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